

2021 WAVE WINNERS

Best Airline Pandemic Response (Domestic)

Delta Air Lines

Best Airline Pandemic Response (International)

Emirates

Best Airline Vacation Brand

Delta Vacations

Cruise Line Providing the Best Travel Advisor Support

Royal Caribbean International

Expedition Cruise Line Providing the Best Travel Advisor Support

Silversea Cruises

Small-Ship Cruise Line Providing the Best Travel Advisor Support

Windstar Cruises

Luxury Cruise Line Providing the Best Travel Advisor Support

Regent Seven Seas Cruises

Most Anticipated New Ship

Mardi Gras

Carnival Cruise Line

Most Anticipated New Expedition Ship

Seabourn Venture

Seabourn Cruise Line

Most Anticipated Refurbished Ship

Norwegian Spirit

Norwegian Cruise Line

Best Pandemic Community Response by a Cruise Line

Royal Caribbean International

Best Travel Advisor Engagement Program by a Cruise Line

Princess Cruises

Most Creative New Virtual Programming by a Cruise Line

Celebrity Cruises

River Cruise Line Providing the Best Travel Advisor Support

AmaWaterways

Most Anticipated New River Cruise Ship

AmaLucia, AmaWaterways

Best River Cruise Line for U.S. Sailings
American Queen Steamboat Company

Best Pandemic Community Response by a River Cruise Line
Uniworld Boutique River Cruises

Best Travel Advisor Engagement Program by a River Cruise Line
AmaWaterways

Most Creative New Virtual Programming by a River Cruise Line
Viking

Best Rail Line Pandemic Response
Amtrak Vacations

Escorted Tour Operator Providing the Best Travel Advisor Support
Globus Family of Brands

FIT Tour Operator Providing the Best Travel Advisor Support
Pleasant Holidays

Best Tour Operator for Adventure/Experiential Travel
G Adventures

Best Tour Operator for Multigenerational Travel
Adventures by Disney

Best Luxury Tour Operator
Abercrombie & Kent

Best Domestic Tour Operator
Globus Family of Brands

Best Pandemic Community Response by a Tour Operator
The Collette Foundation

Best Travel Advisor Engagement Program by a Tour Operator
ALG Vacations

Most Creative Virtual Programming by a Tour Operator
African Travel, Inc.

Car Rental Company Providing the Best Travel Advisor Support
Enterprise

Car Rental Company Providing the Highest Client Satisfaction
Enterprise

Best New Resort or Major Renovation, Mexico
Dreams Vista Cancun Golf & Spa Resort

Best New Resort or Major Renovation, Caribbean

Sandals South Coast Jamaica

Best New Resort or Major Renovation, Hawaii
Outrigger Reef Waikiki Beach Resort

Best All-Inclusive Hotel Group, Caribbean
Sandals Resorts

Best All-Inclusive Hotel Group, Mexico
Playa Hotels & Resorts

Best Hotel Brand USA
Marriott International

Hotel/Resort Chain Providing the Best Travel Advisor Support
Marriott International

All-Inclusive Hotel Group Providing the Best Travel Advisor Support
AMResorts

Best Pandemic Community Response by a Hotel Group
Marriott International

Best Travel Advisor Engagement Program by a Hotel Group
Playa Hotels & Resorts

Most Creative Virtual Programming by a Hotel Group
AMResorts

Travel Insurance Company Providing the Best Travel Advisor Support
Allianz Travel

Travel Insurance Company with the Highest Client Satisfaction
Allianz Travel

International Tourism Board Providing the Best Travel Advisor Support
Jamaica Tourist Board

U.S. Tourism Board Providing the Best Travel Advisor Support
Hawaii Visitors and Convention Bureau

Best Pandemic Community Response by a Tourism Board
Hawaii Visitors and Convention Bureau

Best Travel Advisor Engagement Program by a Tourism Board
Los Cabos Tourism Board

Most Creative Virtual Programming by a Tourism Board
Switzerland Tourism

2021 TRENDSETTER AWARDS

Upward Bound, Rock Star Advisor Under 40

Winner:

Whitney Shindelar
Undiscovered Sunsets

Runner-Up:

Byrd Bergeron
The Travel Byrds

Best Use of Social Media

Winner:

Shannon Kittner
Main Street and Beyond Travel Co., LLC.

Runner-Up:

Jennifer Jacob
Explorateur Travel, LLC.

Best Pandemic Business Pivot

Jennifer Wayland
Island Travel Group

Runner-Up:

Lia Vincent
Vincent Travels

Best Client Engagement Strategy

Winner:

Cathie Lentz-Fryer
CTA Travel

Runner-Up:

Cruise Planners